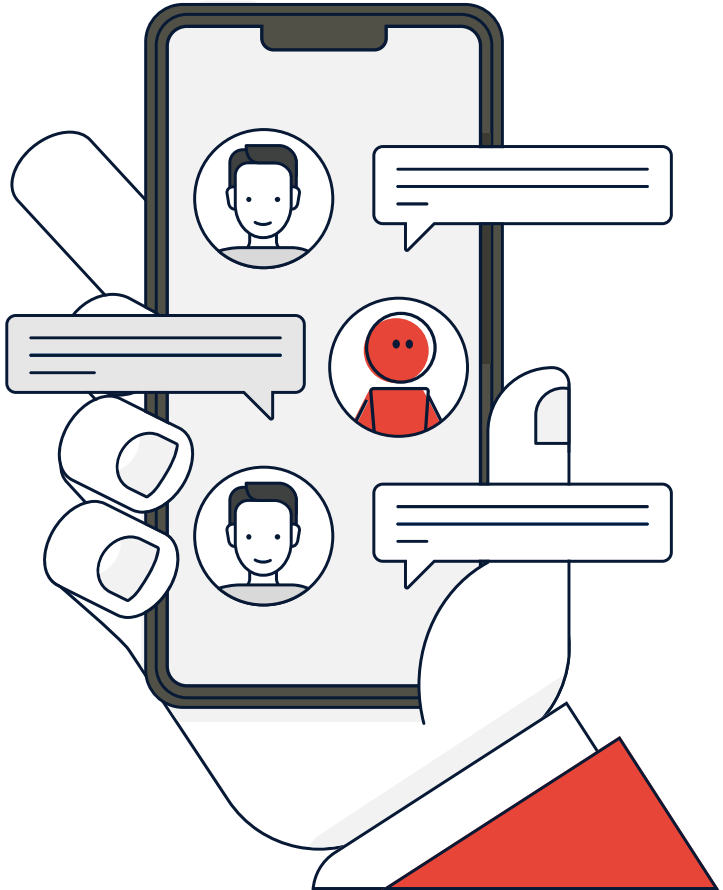
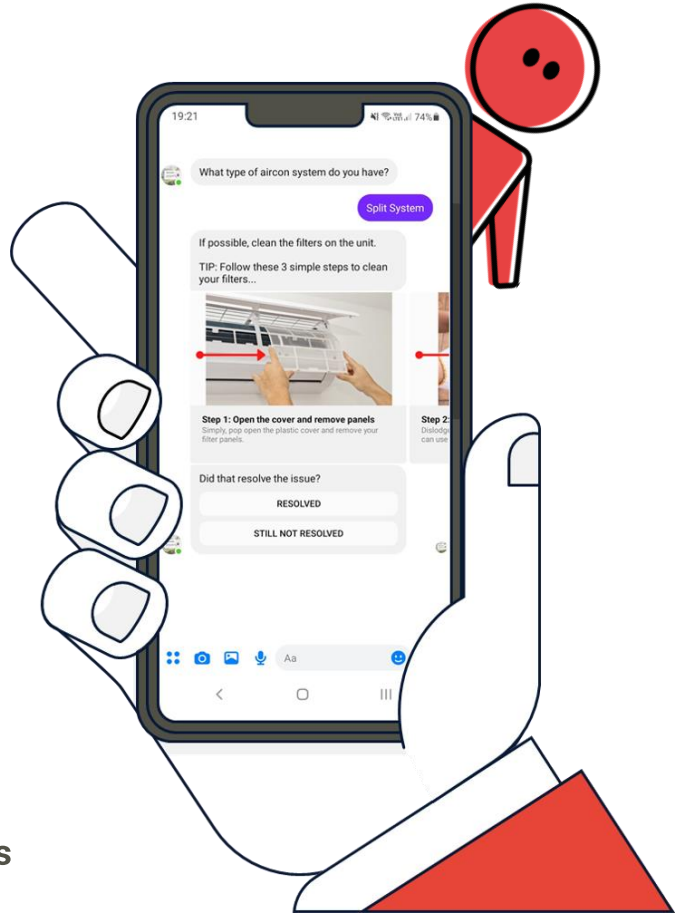
reHeroes

**the** *natural language*

**AI experience in property**



# Meet Alex, the property manager's assistant




## Alex takes care of tenant issues and questions such as:

"My boiler is not working"

"I've been locked out"

"Am I in arrears?"

"I need a trade after hours"

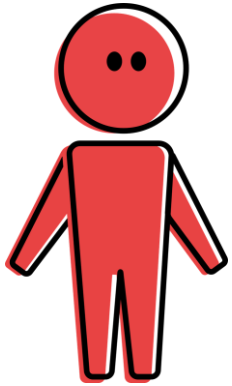
"I'd like a pet"

reHeroes

# Your channel of choice, no app, no separate login and 90% automated by AI

Tenant

Property Manager



**Roadmap**

Instagram + WhatsApp

**Supported Integrations**

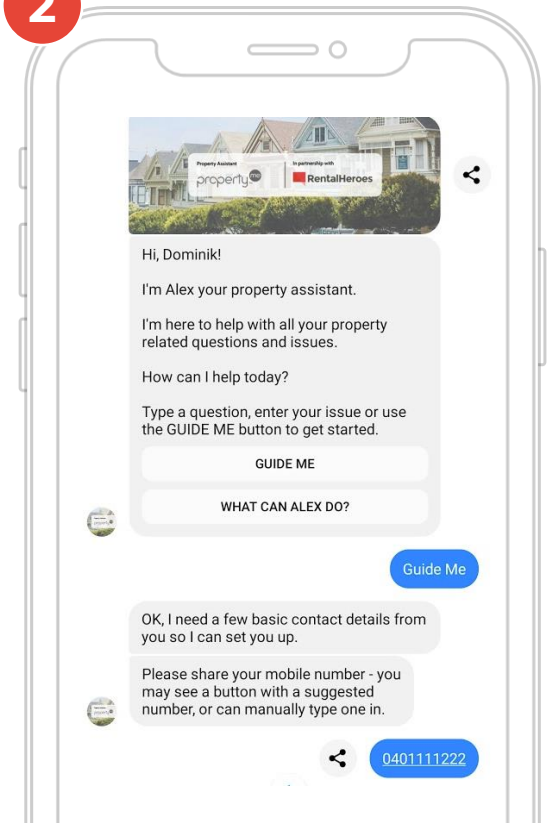
mri Sales & Lettings

Reapit

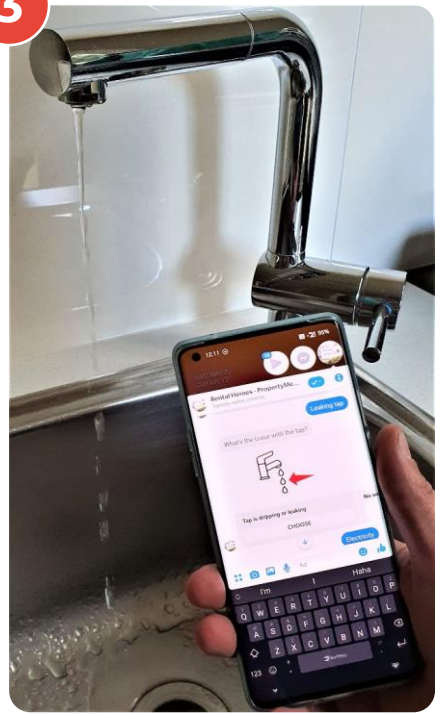
# From onboarding to logging in three easy steps

1

2




3



# Key benefits for residential property managers

- **No app to download** and no login/account required - use existing channels tenants already have
- **Simple, intuitive and quick** – log issues in less than 90 seconds
- **Channel deflection** – transfer tenants from voice channel to Rental Heroes for resolution in the first instance
- **Frees up your time** - let the chatbot take on low-value repetitive tasks such as providing common self-help support for common issues
- **Save costs** – for after-hours requests (e.g. leaking tap), provide tenant support and avoid expensive, unnecessary call-outs
- **Flexible onboarding** of tenants – pre-onboard using existing data or self-register
- **Tenant Satisfaction** – built-in satisfaction ratings so you know which tenants need that extra personal touch
- **Make delegation easy** – if you're on holidays, switch your alerts to an alternative Property Manager or team
- **Quick and easy comms –** for example reminders for rent payments, rent reviews, inspections, etc.
- **Fully customisable –** from what support is available to visual branding
- **Integrate your data -** with existing systems to avoid data duplication and have one centralised view of your business

# Month to month plan, no lock-in contracts!

## Bronze

**£ 79**

per month for up to

**100 properties**

£ 0.30 per additional property

## Silver

**£ 259**

per month for

**700 properties**

£ 0.25 per additional property

## Gold

**£ 384**

per month for

**1200+ properties**

£ 0.20 per additional property

***£199 SETUP FEE***

***Want Alex on your website? Ask about our Sales & General enquiries bolt-on (£79 p/mth)***

# Start enjoying the time saving benefits in 3 easy steps...

## Get Started

1. **Activate your account**
   It takes 2 minutes to sign up

2. **30 - 45 minute onboarding call**
   With our implementation team so we can customise Alex to suit your office.

3. **Your version of Alex goes live!**
   Less emails, less calls, less texts and an enhanced customer experience!

## Keeping it super simple

**No extra software**
Because Alex uses Messenger and integrates with your existing CRM system, there's no additional software needed.

**No training required**
We will guide you through how to promote Alex to your tenants and no training is needed for your staff.

**No lock in contracts**
We know you'll love Alex but if for whatever reason you're not happy, you can cancel at any time.

***"So far the feedback has been wonderful and the jobs that are coming through are sooo much easier to handle".***

savills

Chris Orr
Director of Residential

## Our customers include...

reHeroes

# Thank You