



# Making property work for everyone.

Plentific offers an end-to-end solution that enables landlords and operational teams to manage repairs, compliance and voids on a single dashboard.

We are on a journey to modernise the entire asset experience for residents, suppliers and landlords – redefining digital experiences to create a streamlined and efficient approach to property management.

	Now.	2025.
Units on platform	800,000	2,000,000
Trade companies	18,000	60,000
Countries	3 	6 
Cities globally	76	250
Employees	270	650

We enable digital change through a simple, powerful platform.

On a simple single-screen dashboard you can:

- 1 Raise, manage and resolve repairs, voids and compliance issues through one provider.
- 2 Choose a delivery method that suits you: in-house contractors, existing contractor relationships or access our marketplace.
- 3 Reduce admin and automate key tasks, to reduce costs.
- 4 Analyse and interrogate data to improve performance.

## Solutions.



### Resident Manager

Resident self-serve diagnostics and tracking tool to collaborate with property managers and suppliers for faster resolution.



### Repairs Manager

Manage every repair through a single platform with complete work order and supplier management.



### Compliance Manager

A single source of truth with real-time transparency, accountability and insights into all areas of compliance.



### Contractor Manager

Completely integrated contractor CRM to manage work orders, teams and payments.



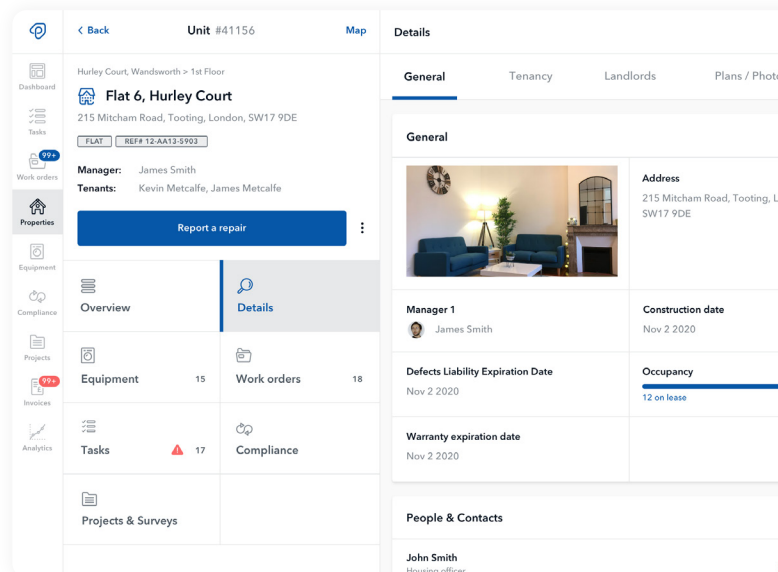
### Asset Manager. Coming in 2022

Golden thread of information assured with equipment and material tagging combined with floor plans and activity recording.



### Analytics & Data Manager

On-demand performance data to harness the power for better decision making.



## Our approach drives great results.

**93%**

First time fix rate



**92%**

Resident satisfaction



**Up to 25%**

Operational savings



## Improve the quality, transparency and satisfaction for each job using our contractor rating system.

The ability to leave trusted feedback on each contractor's performance means that with Plentific, you're always guaranteed reliability and expertise - the right person for the job each time.

**CR** City Repairs Ltd

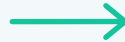
**99%** 50+ reviews

**Plumbers & Plumbers**

**100%** 36 reviews · Hired 687 times

### The old way.

Multiple systems to manage high-volume, low-value repairs.



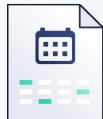
Single platform for all stakeholders.

High risk of failure demand.



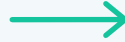
First-time fixes increased to 93%.

Poor resident experience.



Engaged, up-to-date & satisfied residents.

Lack of intelligent, actionable data.



Best-in-class analytics driving enhanced performance.

Static, inaccurate data.



Real-time reporting, standardised & structured data.

## Trusted by the biggest names in real estate.



settle.



L&Q



## Recognised by awarding bodies.



## Our technology strengthens local communities and generates significant social and environmental value.

### Environmental

Support clients to reduce overall energy consumption by employing local suppliers and enable an increase in the energy efficiency of homes with streamlined work order allocation in order to raise EPC rating to C levels by 2035.

### Social

Deliver better homes for residents and higher satisfaction rates as a result. Using a local supply chain creates local employment opportunities and builds stronger communities with robust local economies.

Empower women to enrol in trade roles through The Women's Trade Network which was launched alongside leading organisations including Peadody, Notting Hill Genesis and Women's Pioneer Housing in 2021.

### Governance

Provide transparency to clients around management, operational and performance data.

Assist the Board in delivering on customer service promise, whilst optimising supplier costs.

## Hear from our clients.



Traditionally we could wait up to 20 days for a repair to resolve. With Plentific, that can happen on the same day or the very next day, which is really valuable.

**Brett Hohls**  
Head of Product



Watch case study video



Plentific offers a completely different way of working. And it's noticeable to our residents - having the ability to raise, complete and pay for a job in a day.

**Amy Keeble**  
Repair Delivery Manager



Watch case study video

## Launch your digital transformation today.

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