Inspection reporting

# Beautifully simple property inspection and 360° tour software Enjoy a 30 day FREE trial







## Desktop, Tablet & Mobile

Remote paperless workflows are the fairest and most efficient way of agreeing compliance, condition and cleanliness.

#### Inventory Hive provides a market leading paperless platform for a variety of property management tasks:

- Create audit-trailed reports with 360° optional photos (e.g. inventories, check-ins, interim visits & check-outs).
- ✓ Serve audit-trailed documents (e.g. safety certificates, fire evacuation procedures, welcome information and more).
- Manage maintenance portfolios (e.g. tenants flag issues during move-in, or your team locate them during inspections).

- ✓ Use image recognition AI to scan utility reading photos and auto populate readings.
- ✓ Integrate with other platforms like Fixflo and various CRMs. API access also available.

Our versatile cloud-based platform allows users to switch between desktop, tablet and mobile. Offline capabilities enable the creation of reports and inspection visits with no network connection whatsoever.

continuous improvement means we're not standing still on new features with regular platform updates being rolled-out.

EPC & Unios

# What's more, our innovative approach and commitment to 🚦 Dashboard 🔲 Reports 🗸 👤 Users 🗘 Support 🔅 Admin 🗸 Richard Abbots 🗸 Report statistics for All branches - over the Past month -

## Worker Price Plan (Standard) Free property address data import with no setup costs or hidden fees

during onboarding and beyond.

#### What to look out for when researching software prices?

First off, look beyond the headline rate. There's often hidden charges involved with adding extra users, storage or report branding customisation. To work out the actual cost for your company in the long-run, consider these questions when comparing price:

How many properties will I have over the next year or two? Tip: Your entry level price may seem attractive, but the end game may be far more costly. Consider the long-term size of your portfolio to understand the costs as you grow/upgrade your software package.

What level of training and support is on offer? Tip: Ongoing training and support is crucial for your long-term success when using software. So, trial a few products first and gauge how responsive they are in responding to your support requests.

## What's included?

		Worker Price Plan (Standard)
Create unlimited reports with unlimited photo storage	Maintenance management tools and Fixflo integration	~
Add unlimited users at no extra cost	Market leading support and training	✓
Branded reports with your logo	Regular ongoing updates	~
Create your own templates and master reports	API access - if you have in-house developers	~
Create branch portfolios within your account	Custom Report Creation – EG – Legionella Risk Assessments etc	~
Manage your users and assign their role	Free personalised training session	
Scale & Schedule tools add-on (see page 4 overleaf)	360° Photo Integration Plus much more	~



How do the features compare? Tip: All providers will offer something slightly unique. The question is though, which features add the most value to your business. In most cases this is judged on time efficiency for your staff and how the quality of your service is delivered to customers.

Are there any setup costs to onboard property address data or previous reports? Tip: There's often a cost associated with importing data, or onboarding third party reports. Consider this when evaluating year 1 costs.

Is the software compatible with devices currently available to your team? Tip: Some software providers will insist on using certain makes, models or types of device. This can result in extra costs in purchasing hardware to use the software, particularly in year 1.

## From per month +VAT

Inventory Hive commercial user price plans start from. View pricing slider here.

## Custom Branding (Add on)

Brand up our entire platform to be your own not just your reports (that comes as standard).

This re-skinning effectively removes all references to Inventory Hive branding/colours across the browser-based version of the platform\* (for platform users as well as report recipients). This add-on allows for the following to be managed by our users:

- Email colours and logo branding
- All domain/website references can be renamed to match your own (e.g.. reports.yourdomain.com)
- Website and App header background colour
- Website and App primary colour (menu, icons & buttons)
- Website and App logo
- Online photo gallery logo

#### Win Business

Take advantage of your customised platform and gain the edge over your competitors by offering:

- Website login invitations to your own branded portal login and system - allow your clients to view their own branch portfolio under your management.
- Ground-breaking paperless cycles that enhance tenant engagement and reduce disputes.
- 360° photo inventories that provide a more immersive experience.

Worker Price Pla

In addition to your 'Worker Price Plan'. You can cancel anytime if paid monthly, or commit for 12 months to get one month free.

#### What's included?

	(Standard)	(Add-on)
Branded reports with your logo	~	×
Email colours and logo branding	×	~
All domain/website references can be renamed to match your own (e.g reports.yourdomain.com)	×	~
Website and App header background colour	×	~
Website and App primary colour (menu, icons & buttons)	×	~
Website and App logo	×	~
Online photo gallery logo	×	~

#### Sign up with Inventory Hive today!

Call 0333 358 3638 or visit www.inventoryhive.co.uk

## Scale and Schedule (Add on) Managing large portfolios with a small team doesn't mean you have to

compromise on the results or your output.

Our Scale and Schedule tools will supercharge your ability to create multiple reports at once and more. We've worked with universities, build-to-rent and student accommodation providers for years to hone these effortless tools that drive staff efficiency to another level:

- Create multiple check-in inventories, interim visits and check-outs in one-go.
- Serve important pre-arrival documents scale within your template setup (e.g. Fire evacuation procedures).

# **FREE**





- Assign multiple reports to individual users in one-go.
- Track progress of reports behind the scenes with quickview access.
- Schedule reports to email out at scale on predefined dates in the future.

Our iOS and Android Apps are designed so that users see reports 'Assigned to Me' by default. This compliments the Scale and Schedule add-on tools when reports are assigned across your team.

			🚦 Dash	board	👚 Properties & Reports 🛛 🗯
: Lead Tenant	: Status II	: Туре 🛙	: Created 🗉 : Up	dated II	: Template II
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Richard Abbots		Submit Repo	ort + Inventory Sign		Unfurnished House (Good Master
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Leanne Aherne	Example				Unfurnished House (Good Master
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			Close	Done	

## Diary Management Add On

Interim Property Visits the bane of your life? Remove the majority of your office admin with our diary management feature.

Communicating inspection with your tenants is time consuming and co-ordinating them with your team can be a nightmare. Tenant commutations via manual e-mails and telephone calls takes up a lot of unnecessary time. We have worked extremely hard to come up with the ultimate solution, which has automated tenant workflows to reduce office administration time, and an easy to use map view to assign inspections to team members so these property inspections can be carried out with less office admin time.

#### Price on application

Inventory Hive commercial user price plans start from. View pricing slider here.

### What's included?

	Diary Management Add On
Manage all inspector staff diaries and schedules from a calendar and/or map view of their working area	×
Use Google Map integration to visually plan the best route for an inspectors' day	×
Calculate travel times to set realistic routes for inspectors	×
Automatically schedule recurring interim property visits based on the last appointment	~
Automatically send appointment details to tenants without manually emailing or telephoning	~
Automatically receive tenant confirmation of their consent to using management keys or confirm their attendance	~
Re-schedule appointments based on real-time availability of inspectors	✓
Link reports to appointments to monitor accurate data in terms of job timeframes for different job or property types	~
Extract report and appointment information to monitor productivity and set realistic team goals	~
Monitor mileage and travel times to report on inspectors' environmental impact / carbon footprint	~
Download all daily appointments to the app to have all necessary information for the day in one place	~

### Sign up with Inventory Hive today!

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23/11	Thu 24/11	Fri 25/11
-		
9:00 - 9:15 (Awaiting		
-		9:30 - 11:00 (Awaiting Inspection)
Inspection) - Report		Report - Interim Visit
0	10:30 - 10:45 (Draft) - <b>Report - Interim</b>	
Inspection) - Report		11:00 - 11:15 (Awaiting Inspection) - <b>Rep</b>
	11:30 - 11:45 (Draft) - <b>Report - Interim</b>	
		12:00 - 13:15 (Awaiting Inspection)
		Report - Interim Visit
	13:30 - 14:30 (Draft) <b>Report - Interim Visit</b>	13:30 - 13:45 (Draft) - <b>Report</b> 14:00 - 14:15 (14:00 - 14
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teport - Interim	Report - Interim Visit	15.00 - 15.15 (Drait) - Report - Interim
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6

## Integrations and Partners

What's more, we play nicely with others, by integrating or partnering with some market leading platforms...and more are on the way!



#### Reapit

Founded in the UK in 1997, The Reapit Group a leading supplier of Property CRM and Client Accounting software for estate agents.



#### **PropCo**

PropCo is a property management platform where agents can add and manage their properties and tenancies all in one place.



#### Jupix

Reach a wide audience quickly with efficient property management tools. Jupix is your one-stop to view and manage properties, resolve maintenance jobs, acquire a snapshot view of tenancies and keep on top of your accounts.



#### Fixflo

Fixflo has fundamentally changed how repair and maintenance issues are managed in homes and places of work. Their smart, cloud-based software solutions help property managers improve efficiency, exceed customer expectations and stay compliant with regulatory requirements.

#### TDS



Inventory Hive announced plans to work in partnership with The Dispute Service (TDS) to raise standards and reduce tenancy deposit disputes. This new initiative will align market leading paperless software with expert industry knowledge to better protect both tenants and landlords. Existing and new Inventory Hive customers will benefit from a range of new features, content and exclusive discounts.

#### The Depositary



Launched in 2020, The Depositary remove 80% of your 'end of tenancy' admin whilst delighting tenants and landlords with a transparent, simple, anytime, anywhere online service. An easy-to-use platform with an interactive timeline viewable by agent, landlord and tenant. Their automated emails will notify someone when an action falls on them and regular chasers ensure nothing falls through the cracks, keeping the move-outs moving forward. Customers have gone from spending 3 to 4 hours on each concluding tenancy down having the majority of their move outs requiring just 30 minutes of their time and attention. The Integration with Inventory Hive means that you can push check out report information directly to your Depositary account to further reduce the time of your end of tenancy admin.

# **Open API Access**

We want to play nicely with even more platforms...

### Have an integration suggestion?

Alongside ground-breaking new features - we have a host of integrations planned within our roadmap. If there's an integration we're missing, we'd love to hear about! We can reach-out to the platform in question to see if they're open to playing nicely with Inventory Hive : )

#### Sign up with Inventory Hive today!





#### **API** access

If you're looking to have your systems talk to Inventory Hive and import property and tenancy data (plus more) then we RESTful API. This will allow your technical team to work their magic and integrate another applications or CRM with your Inventory Hive account.

	E Dashboard	🔒 Properties & Reports	👛 Tools+	L Users	Support	Mitchell Handle
	iventory Hive API. o request access to the A	NPI.				
r documentatio	on to find out what funct	ionality is available through th	e Inventory Hive	API.		

## Training and Support

Market leading training and support is at the heart of our platform. Our average first response time to support tickets is under 10 minutes!

We're different and recognise that investing the time with you during onboarding will help ensure your team are confident in using the platform. What's more, we don't require any commitment - until you're happy you've made the right choice that is.

We encourage you to try and break it, because that's the best way to learn! If you do break-it though, don't worry our extensive library is available 24/7 for you to search guided articles, videos and webinars. If you can't find what you're looking for, simply register an online support ticket via desktop, tablet or mobile.

Upon receipt of your support ticket our team will respond promptly and it's very rare not to receive a response within 15 minutes. How we respond depends on the nature of the issue. If it's a quick fix, or a case of guiding you along then that's likely to arrive by email, or link to a relevant guide. If it's a bit more complicated then you'll be sure to receive a phone call.

0		Submit a request	Richard Abbots ~	
Property Reporting > General > U	iseability	Q Search		
Articles in this section	How do I connect a Ricoh camera?			
How do I connect a Ricoh camera?	Property Reporting. 9 days ago - Updated	Follow		
How can I change my report type?	Connecting your Ricoh 360° camera is quick and easy using both Android ar	nd IOS devices.		
How do I add a new item to a report?	Firstly turn on your Ricoh Theta camera and place it in the room as required		09:02	• .11 ?
How do I delete photos from my Ricoh camera?	Connect to the Theta device: Go into 'Offline' mode within the App and go to 'General Overview' within a room and go to 'Add 360° Photo' section on that 15:30		•	
How can I view my tenants signature on my	< Entrance/Hallway Item :		Property Reporting > Reports > 0	Seneral
report?	Name General Overview		Q Search	
What is the difference between Templates and Master Reports?	<ul> <li>Overview photos enable you to avoid pics of every single socket etc.</li> <li>Current Description</li></ul>		Articles in this section	
How can I copy the photos from my Check-Out to my	Select +		How do I use v	roice
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			for the voice dictation	

## Continuous Roadmap

We have been first to market with an array of features since launching in 2016 and we're not stopping there...

Covid has shown us that technology doesn't make us less personal. It allows us to maintain communication but in a more efficient way while enhancing positive relationships with landlords and tenants alike! It allows us to maintain communication and right now that's crucial for harnessing positive relationships with landlords and tenants alike. At Inventory Hive we have long since held the belief that remote paperless workflows are the fairest and most efficient way of agreeing compliance, condition and cleanliness. From check-in inventories to check-outs and Interim Visits in-between, we have these workflows covered with document serving capabilities.

We been using Inventory Hive for about 6 months now. We are more than happy, the system is superb, the price competitive and the customer service exceptional. We handle in the region of 3,000 checkin/checkouts per year in addition to 4-5,000 property checks. The system handles all these jobs with ease and has revolutionised our processes. Very happy and look forward to the exciting updates proposed for the future."

Verified Buyer. See all feedback at www.reviews.co.uk

#### Latest features

Utility image recognition for auto-populating readings
Photo editing and re-ordering tools
Group property maintenance issues in one Fixflo ticket via inte
Remote 'Virtual Visits' introduced to maintain social distancing
iOS voice dictation facility enhanced
Tenant/Resident approval process upgraded
Smoke & Carbon Monoxide Alarm Compliance Features
Create your own Custom Reports
Report footer logos and social media links

Moreover, we recognise that in an ever changing landscape, the property industry needs to find ways to drive efficiency, whilst also enhancing customer experience for tenants/ residents and service delivery for landlords. That's why we constantly seek feedback from our user-base and implement their ideas wherever possible. Of course, we also like to throw in a few innovative surprises along the way....



	What's new in Inventory Hive?
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	×

## Sign up with Inventory Hive today!

Pay monthly – cancel anytime. Pay annually – get two months free. What's more, we'll even help onboard your property address data at no extra cost.

Call 0333 358 3638 or visit www.inventoryhive.co.uk



