



# SOLACE

GROUP

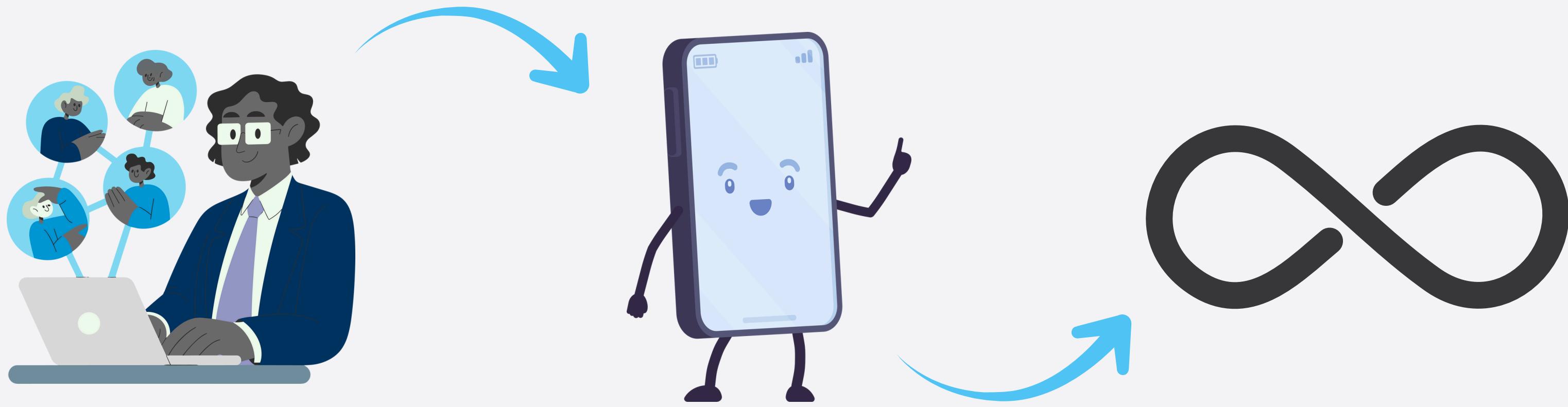


[WWW.SOLACEMANAGEMENT.CO.UK](http://WWW.SOLACEMANAGEMENT.CO.UK)



As a team with over 25 years of hands-on property management experience, we've developed a concept designed to help independent agencies scale efficiently whilst providing seamless long-term support for in-house teams.

# The Solace model



## Team

Partner with a digital back-office of white-labelled professionals.

## Tech

Empower your team and clients with a complete tech suite for on the go.

## Time

Enjoy total peace of mind knowing we're here for you year round.

# Our services



## Repairs & maintenance

We minimise admin by handling requests, preparing quotes for approval, and managing projects to completion.



## Client money

We make sure everybody is paid on-time by collecting rent, reconciling, and preparing for prompt fund release.



## Compliance

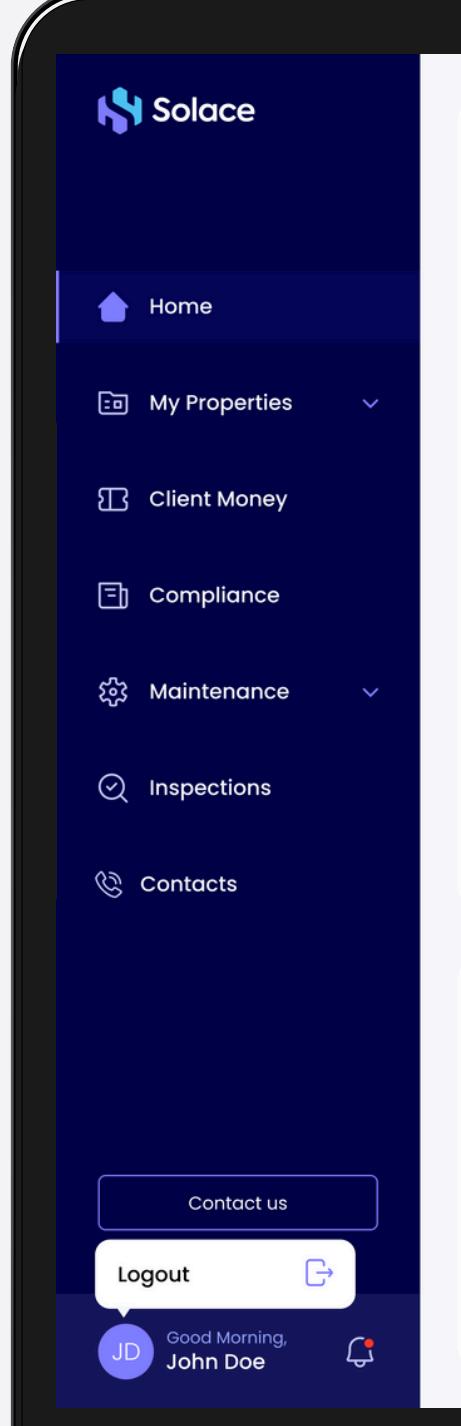
We ensure you're always compliant with a secure online library, tracking, and automated renewals.



## Inspections

We look after your properties by scheduling inspections, producing reports, and acting on findings.

# One Powerful Dashboard



The Solace dashboard is a comprehensive management tool for property compliance and maintenance. It features a sidebar with navigation links for Home, My Properties, Client Money, Compliance, Maintenance, Inspections, and Contacts. The main content area is divided into several sections:

- Compliance:** Displays counts for Not Due (green), Due (orange), and Overdue (red) for various certificates: Electrical Certificate (EICR), Energy Performance Certificate (EPC), Portable Appliance Testing (PAT), Fire Safety/Smoke Alarm, Gas Safe Check/Certificate, and Landlord License. The EICR section shows 12 Not Due, 3 Due, and 1 Overdue.
- Periodic Inspection:** Shows the count of Not Due (34), Due (23), and Overdue (11) inspections.
- Current Occupancy:** Shows the count of Occupied (10), Upcoming Vacancy (4), and Vacant (2) units.
- Arrears:** A donut chart showing the distribution of arrears by age: 0-7 Days (£5,678), 8-14 Days (£5,987), 15-30 Days (£9,850), and 31+ Days (£24,850).
- Rent Received:** £4,550
- Payments Due:** £1,950
- Reserve Funds:** £1,950
- Awaiting Approval:** 2
- Maintenance:** A circular chart showing the status of maintenance requests: New Requests (9), Quote Requested (7), Awaiting Approval (6), Approved (4), Booked (3), and Awaiting Payment (2).

**Report an Issue:** A modal window for reporting issues, step 1: Issue type. It lists categories: Alarms & Smoke Detector (Faulty, Damaged or not working), Appliance Kitchen / House hold (Faulty, Damaged or not working), Alarms & Smoke Detector (Faulty, Damaged or not working), Bathrooms & Toilets (Leaking, damaged or broken facilities), and Blinds, Curtains, Furniture, Fixture & Fittings (Faulty boilers, no heating or hot water). A placeholder for "Upload Photos" is shown.

# Scale with Solace

Your new recruit, here to stay



# Lets talk?

Discover how Solace can provide support at every level, from junior to senior, complementing your existing team.



Phone Number  
020 3355 5093



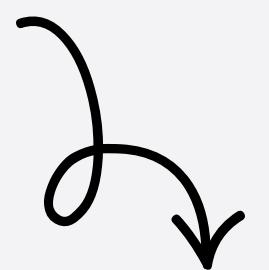
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[info@solacemanagement.co.uk](mailto:info@solacemanagement.co.uk)



Website  
[solacemanagement.co.uk](http://solacemanagement.co.uk)

Get a quote

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