

CRE

TELECOMS BUILT FOR ESTATE AGENTS



PREFERRED PARTNER

TECHNOLOGY
RESELLER
AWARDS
+WINNER+

WINNER
COMMSBUSINESS
AWARDS

★ Trustpilot
★★★★★



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AWARD-WINNING SERVICES FOR ESTATE AGENTS

CRE Group is the UK's leading telecoms specialist for estate agents. We integrate natively with Alto, Loop and all major CRMs, cutting your daily admin time and keeping you focused on what matters - selling homes.



WE'RE WHOLE-OF-MARKET.

Which means you'll get the right fit, not just our fit.



We're not tied to one network or locked into pushing specific packages. As a whole-of-market provider, we compare every option available and recommend what actually works for your agency - not what pays us the best commission.

- ✓ **Access to all major networks and providers**
We compare 8x8, Webex by Cisco, Call Switch and every other option to find the best deal for your specific needs.
- ✓ **Unbiased recommendations**
We're not incentivised to push one provider over another. Our job is to find what works for you, full stop.
- ✓ **Flexibility to upgrade mid-contract**
When better tech emerges - new AI features, enhanced integrations - we can move you across without penalty. You stay at the forefront, not stuck in outdated systems.

REAL CRM INTEGRATION

(Not the fake stuff)

Other providers bulk upload your contacts and call it "integration." We do full, deep integration the leading CRMs in the estate agent market

- ✓ **Auto-pop when customers call in**
Incoming calls trigger instant customer records on screen. No searching, no delays – you know who's calling before you answer.
- ✓ **Auto-transcribe straight to CRM**
Every call is automatically transcribed and logged to the customer record. No manual notes, no missed details.
- ✓ **Click-to-dial from anywhere**
A small feature, but guaranteed to save your team hours per year inputting numbers manually.
- ✓ **Exclusive integrations with major CRMs**
We're the only telecoms provider with native integration into Loop and Alto and we fully integrate with Street, Reapit and every other major platform.



alto

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£450,000

Selling





SPECIFICALLY FOR ESTATE AGENTS

Not adapted. Built.

- ✓ **The go-to telecoms provider for UK estate agents**

We didn't take generic telecoms packages and tweak them for property. We built our entire business for estate agents and we've become the top choice as a result.

- ✓ **Preferred Partner of The Guild of Property Professionals**

Officially recognised by The Guild as their preferred telecoms partner - trusted by the network that represents the best independent agents in the UK.

- ✓ **Only provider with native Alto and Loop integration**

We're the exclusive telecoms integrator for Alto and Loop. No other provider in the UK offers the same depth of CRM connectivity.

VoIP Phone Systems



On-Hold Marketing

Advertise your spotlight listings while customers wait. Just one conversion from an on-hold advert could cover your entire phone system costs for the year.



Call Recording

Every conversation recorded and stored. Resolve disputes, train new staff, and ensure compliance with complete conversation history at your fingertips.



Call Analytics & Custom Wallboards

Track the metrics that matter to your agency. Monitor call volumes, response times, and team performance on live dashboards designed around your KPIs.



Softphone Application

Work from anywhere. Make and receive calls from your business number on any device - laptop, mobile, tablet. Your phone system travels with your team.



ITS Leased Line

⚡ 100MB, 1GB



£274.00/pm



Community Fibre Leased Line

⚡ 100MB, 1GB



£287.00/pm



Virgin Leased Line

⚡ 100MB, 1GB



£302.00/pm



Sky Leased Line

⚡ 100MB, 1GB



£311.00/pm



BT Leased Line

£385.00/pm

Broadband



Fastest speeds at the best possible price

We work with all major vendors, and use those relationships to secure the fastest available speeds at rates you won't find going direct.



Ultra-reliable connectivity

Estate agencies can't afford internet outages. We deliver enterprise-grade reliability with proactive monitoring and zero downtime when migrating.



WE'RE NOT JUST A TELECOMS COMPANY

We're a full managed service provider offering mobiles, IT support, energy, CCTV, payment systems, and more.

But here's the thing: we don't touch those other services until we've proved ourselves with your telecoms first.

You get exceptional telecoms. We earn your trust. Then - and only then - do we talk about what else we can do for your agency.

We're held to our own standards. If we're not delivering on telecoms, we haven't earned the right to your other business. Simple as that.



Mobiles



Flexibility with latest devices or refurbished options

Want the newest iPhone or a cost-effective refurbished model? We supply whatever fits your budget and preferences, with no pressure either way.



Complete network coverage across all major vendors

We work with EE, Vodafone, O2, Three, and every other network. We'll test coverage in your area and find the provider with the strongest signal where you actually work.



Unbeatable prices on tariffs

Our wholesale relationships mean up to 30% lower prices on mobile tariffs compared to going direct. Same networks, same service, significantly better value.



IT Support



Microsoft 365

Complete Microsoft suite with cloud-first access. We handle full setup and migration, getting your team connected and productive without the technical headaches.



Hardware

Laptops, PCs, monitors - all tailored to your team's needs. On-site installation or remote setup options available. The right equipment, configured properly, ready to use.



Technical Support

Instant access to friendly, experienced IT experts who fix issues fast and keep your systems running smoothly. UK-based teams who understand urgency. Pay-as-you-go or monthly support plans available.

Energy



We'll find the best deal available for you

Exclusive rates with top suppliers through our wholesale relationships. We compare the market and secure pricing you won't find going direct.



We'll take care of all the admin

No hassle, seamless switching, zero headaches. We handle meter readings, contract transfers, and all the paperwork. You just enjoy lower bills.



Renewable and green options

Zero emissions energy backed by certified Guarantee of Origin. Reduce your agency's carbon footprint while cutting costs - sustainability that makes business sense.



CCTV



Protect your people, property, and assets

Latest HD technology covering your premises inside and out. Deter theft, monitor activity, and create a safer environment for staff and clients.



Professional installation and setup

Expert technicians install and configure your entire system. Cameras positioned for optimal coverage, recording equipment configured, and remote access set up for viewing from anywhere.



24/7 monitoring and cloud storage

Continuous recording with secure cloud backup. Access footage anytime from any device, with retention periods that meet your compliance and insurance requirements.



Payments



Complete payment flexibility

Online terminals, PDQ machines, QR code payments, and tap-to-pay on iPhone. Accept payments however your clients prefer to pay.



Get paid the next day

Funds in your account within 24 hours. Improve cashflow and keep your agency finances moving without waiting for slow bank transfers.



Print



Business-grade equipment from trusted brands

Supply and support for printers, photocopiers, and multifunction devices from HP, Canon, and other leading manufacturers. Buy or lease options to suit your budget.



Complete setup and ongoing support

We deliver, install, configure, and maintain everything. Your team just presses print - we handle the technical side.

Anytime Answering



UK-based real people (NO AI)

Genuine human support, fully briefed on your business and completely customised to how your agency operates. They sound like part of your team.



Never miss a sales opportunity

Handle overflow calls, book viewings, manage enquiries, and complete admin tasks on your behalf.



SERVICE THAT ACTUALLY DELIVERS.

Dedicated Account Manager

We check in once a quarter to make sure everything is operating as you'd expect. It could be a 5-minute call, a 20-minute Teams chat, or we'll come meet you at your office.

But it's non-negotiable. These check-ins are how we uphold our standards and catch issues before they become problems.

We Fix Our Costs

While the rest of the industry hits you with 15-20% price increases every April, we fix your costs for the length of your contract.

No sneaky inflation clauses. No "market adjustment" surprises. What you agree to is what you pay.

Choose Your Terms

Most telecoms companies force you into 7-year contracts - sometimes without you even realising. We give you the choice: 3, 5, or 7 years.

Yes, 7 is cheapest. But if you'd rather have flexibility and peace of mind, we'll talk you through what makes sense for your business, not our commission.

5-Ring Policy

Gone are the days of waiting for hours on hold. You can get hold of us easily.

We answer within 5 rings. Every time. It's a simple standard, but it's one most providers can't meet.

4.9



Trustpilot



What a great service from start to finish

Calvin was extremely helpful in getting everything set up for us and Arben was brilliant getting the phones in and everything working.



CRE - Great Service & Speedy Responses

The CRE Support Team are fast to react and very helpful. We have used their services for the past few years and couldn't be happier with the service we receive.



Steve Wayne
Managing Director | Benjamin Stevens



Mark Ward
CEO | AGS One

Great customer service

We've been working with CRE for almost a year and I must say their customer service and problem resolution teams are excellent. They feel like an extension of our team.



Excellent customer support

We recently installed a new telephone system and the support we have received has been exceptional. No call centre here so a nice change.



Ewan Steele



Tina March

CRE



CALVIN



RYAN



ELLIOT

Calvin, Ryan, and Elliot built CRE Group to give estate agents what the telecoms industry wasn't offering: specialist knowledge, honest advice, and service worth recommending.

Our V.A.L.U.E.S.

V Value Over Volume

We'd rather have 50 customers who genuinely benefit than 500 who regret signing. We consult, we don't coerce.

A Adapt, Always

Whole of market means we find the right system for you now - and switch you to a better one if it emerges.

L Lead With Truth

Transparent pricing. Honest timelines. Real integration. If we can't do it brilliantly, we'll tell you.

U Unmatched Expertise

We're not generalist telecoms. We speak estate agent. That specialisation means we deliver better, faster.

E Earn Everything

Trust. Additional services. Renewals. Referrals. Nothing is automatic. We prove our value every single day.

S Smash The Standards

We fix costs. We answer in 5 rings. We integrate fully. In an industry known for price hikes and lock-ins, the bar is higher here.

DOING OUR BIT

The UK's First Completely Green Telecoms Company

We're not going to save the world. But we're trying to run our business in a way that's better for the planet, without compromising on service.



A tree planted for every system sold

Every phone system we install funds a tree being planted. It's a small gesture, but thousands of systems means thousands of trees – and that adds up.



Old hardware refurbished and donated

When you upgrade, your old handsets don't go to landfill. We refurbish them and donate them to charities or businesses that can't afford new equipment. Technology gets a second life where it's actually needed.



Green energy options provided

Our energy partnerships focus on renewable sources with certified Guarantee of Origin. Zero emissions, lower bills, and a smaller carbon footprint for your agency.



CRE

Book in a telecoms
consultation today

[CLICK HERE](#) ↗